Volunteer Tour Guide

Position: Volunteer Tour Guide

Commitment: Tuesdays and Thursdays 3-4:30pm

Reports to: Visitor Services and Volunteer Coordinator

Overview

The Fashion and Textile Museum is seeking enthusiastic and engaging Volunteer Tour Guides to lead short free tours around our current exhibition. This is a fantastic opportunity for individuals passionate about fashion, textiles or culture to share their enthusiasm with visitors and enhance their experience.

Key Responsibilities

Lead engaging and informative 45-minute tours of the exhibition.

Interact with visitors, answer questions, and encourage discussion about the exhibits.

Share key contextual, artistic, and cultural insights related to the displays.

Ensure visitors have a welcoming, informative, and enjoyable experience.

Assist with wayfinding and provide general information about the museum.

Support museum staff in fostering an inclusive and accessible environment.

Requirements

Good communication and public speaking skills.

Enthusiasm for museums, history, art, or cultural heritage.

Friendly, approachable, and able to engage with diverse audiences.

Willingness to learn about the exhibition content.

Punctuality and reliability in keeping to commitments.

No prior tour guiding experience required – training will be provided but a willingness to research, create and give a tour that is individual to you is essential!

Benefits

Gain valuable experience in museum education and public engagement.

Meet like-minded individuals and become part of a vibrant museum community.

Enhance public speaking and engagement skills.

Receive behind-the-scenes insights into exhibition curation and development.

Enjoy museum perks, such as reciprocal admission to a selection of London museums, socials free workshop places and free tickets for friends and family.

How to Apply

If you are passionate about sharing knowledge and contributing to memorable visitor experiences, we’d love to hear from you! Please email fashiontextilemuseum@newham.ac.uk with a brief introduction about yourself and why you’re interested in being a Volunteer Tour Guide. Alternatively, a voice note can be submitted in place of a written response. The selection process will consist of a conversation with the Visitor Services and Volunteer Coordinator or Operations Manager at a time to suit you.